



FIS Payment Manager

Browser and Operating System Requirements

June 2014



Browser and Operating System Requirements

FIS regularly monitors and tests browsers and operating systems to ensure the highest security standards. A new version of a browser or operating system is supported beginning on the date the software is commercially released to the public. All reported issues will follow the standard Support Advantage procedures.

The following are supported:

Operating System	Microsoft Internet Explorer®	Apple Inc. Safari®	Mozilla Firefox®	Google Chrome®
Windows® Vista SP2	9	NA	28.0 - 29.0	34.0 - 35.0
Windows® 7 SP1	9 - 11	NA	28.0 - 29.0	34.0 - 35.0
Windows® 8	10	NA	28.0 - 29.0	34.0 - 35.0
Windows® 8.1	11	NA	28.0 - 29.0	34.0 - 35.0
OS X 10.8 (Mountain Lion™)	NA	6.1.3 - 6.1.4	28.0 - 29.0	34.0 - 35.0
OS X 10.9 (Mavericks™)	NA	7.0.3 - 7.0.4	28.0 - 29.0	34.0 - 35.0
iOS 7.1	NA	Mobile Safari		

Note: Cookies and JavaScript must be enabled.

Other browsers and operating systems may be used; however, they are not supported by FIS and some features may not function properly. For maximum security, always use the latest version of a browser. Beta versions of browsers and operating systems are not recommended or supported. Additionally, if a browser or operating system is no longer supported by the vendor, it is not supported by FIS.

Mobile Devices and Tablets

For most mobile and tablet devices you can complete payment-related tasks. To report a new issue, please follow the standard Support Advantage procedures.